



LOURDES A. LEON GUERRERO
Maga'håga

JOSHUA F. TENORIO
Sigundo Maga'låhi

CONTRACTORS LICENSE BOARD

Inetnon Malisensiayen Kontratista
542 North Marine Corps Drive A. – Tamuning, Guam 96913
(671) 649-2211 or (671) 649-9676
Website: www.clb.guam.gov



JOHN P. AGUON
Direktor Eksekutibu

June 23, 2026

Honorable Benjamin J.F. Cruz
Office of Public Accountability
Suite 401 DNA Building 238
Archbishop Flores Street
Hagatna, Guam 96910

Dear Public Auditor Cruz,

Pursuant to Title 1 Guam Code Annotated, Chapter 19, §1922(a), the Contractors License Board FY 2024 Citizen Centric Report as of September 30, 2024 is attached.

The report will be submitted additional to the Speaker via .pdf email and posted at the Contractors License Board website: www.clb.guam.gov.

Should you have questions or concerns, please contact me at (671) 649-2215 or Ms. Deborah Hufana, Administrative Officer, at (671) 649-2214 or email: deborah.hufana@clb.guam.gov.

Kind Regards,

JOHN P. AGUON
Executive Director

Attachment: CLB FY2024 Citizen Centric Report



Contractors License Board *Inetnon Malisensiayen Kontratista* 2024 Citizen Centric Report

POINT OF INTEREST:

- History of CLB
- Mission Statement
- Investigation Cases
- Licensed Contractors
- Goals
- Vision
- Demographics
- Revenue/Expenditure
- Staff
- Board Members



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History of Contractors License Board

The 14th Guam Legislature established Contractors License Board in 1977. It became Public Law 14-51 and was later amended to Public Law 30-11, 21 GCA Real Property Chapter 70.

The seven-member Board is comprised of the following members; two (2) of which are appointed by the Governor from the construction industry; three (3) of which are appointed by the Governor from the general public and that have no interest in the construction industry; and the Director of Revenue and Taxation and Director of Public Works are Ex-officio's. These members are subject to confirmation by the Legislature of Guam.

The Board was granted the authority to make, amend or repeal such rules and regulations as it may deem to effectuate and carry out the purpose for the protection of the general public.

MISSION STATEMENT

The Contractors License Board safeguards consumers by regulating the construction industry through policies that promote the health, safety, and general welfare of the public in matters relating to construction. The Contractors License Board accomplishes this by:

- Making certain that construction is carried out in a safe, competent, and professional manner;
- Licensing contractors and enforcing licensing laws; Requiring that individual or company practicing or offering to do construction contracting is licensed or be licensed;
- Exercising the laws, regulations, and standards governing construction contracting in a reasonable and consistent manner;
- Providing resolution to disputes that arise from construction activities; and Educating the public so that they can make informed choices.



GOALS

- To adjudicate the Contractors License Board's Rules & Regulations in accordance with the 21 GCA Real Property Chapter 70 Contractors Public Law 30-11 § 70103 (b).
- To enforce the Rules & Regulations for the health, safety and general welfare of persons engaged in the construction industry and for the protection of the public against incompetent, inexperienced, unlawful and unfair practices by contractors to whom they may contract.
- To update current laws that will help sustain revenue collected within our agency to be proactive in mitigating our budget constraints.
- To create a customer service survey that will gauge our agencies effectiveness and improve the quality of customer service.
- To build stronger ties with other agencies to promote enforcement of the law.

VISION

The Contractors License Board's vision is to accomplish that CLB has updated Rules and Regulations in which the CLB staff will be able to move forward for a better Guam.

LICENSING. Ensure that all applicants are in order to obtain a license. Review applicant's documentation in order to obtain a license. Review applicant's documentation in order for an individual to qualify to take the examination (s).

INVESTIGATION. Reduce, eliminate or prevent unlicensed activity and unprofessional conduct that pose a threat to public health, safety and welfare.

CONSUMER AFFAIRS. Educate consumers on making the best choices when hiring a licensed contractor. Protect consumers by ensuring that the contractor's skills & workmanship quality are up to industry standards.

ADMINISTRATION. Ensure agency effectiveness and improve the quality of consumer service in all programs.

LEGISLATION. Ensure that rules and regulation, statutes, policies and procedures are updated which will strengthen and support board and administrative operations.

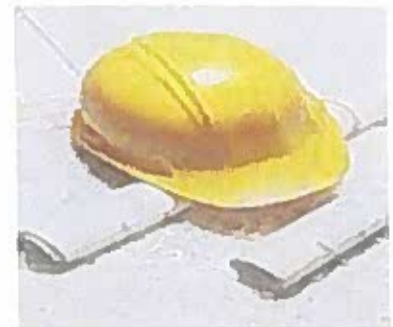
**OPERATIONAL STRUCTURE,
DEMOGRAPHICS AND CHALLENGES**

CLB has had issues with updating our examinations. CLB's challenges is having companies assist us with examination due to funding issues. CLB is also requiring that examination not only be updated but, to have study guides to each examination.

Update online portal to CLB with all applications to have a fillable version. CLB has a updated version of all contractors. CLB is trying to find a easy user friendly access to search for a company or Responsible Management Employee (RME) by using a search field to accommodate their needs.

Contractors License Board had budget constraints in order to have training for staff and office equipment. CLB is in need of new computers. CLB at the same time is processing our Rules and Regulation to be adjudicated at this time.

| PERFORMANCE | 2024 | 2023 | 2022 |
|---------------------|---------|---------|---------|
| ACTIVE LICENSE | 981 | 968 | 966 |
| INACTIVE LICENSE | 33 | 44 | 48 |
| MASTER ELECTRICIAN | 34 | 45 | 33 |
| CONSUMER COMPLAINTS | 34 | 42 | 34 |
| GUAM POPULATION | 167,777 | 166,506 | 168,801 |

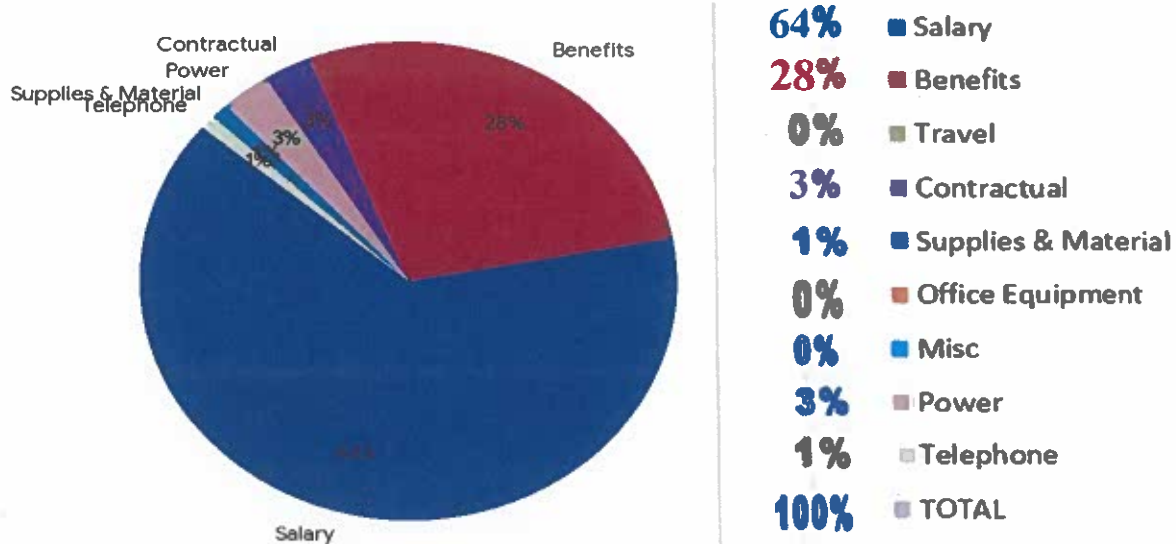


| Contractors License Board | |
|---|---------------------|
| Combining Statement of Revenues, Appropriation by Object Category | |
| Year Ended September 30, 2024 | |
| REVENUE: | |
| Licenses and Permits: | \$894,857.25 |
| ARPA | \$2,936.00 |
| Total Revenues | \$897,793.25 |
| FY2024 APPROPRIATION: | |
| Salaries - Regular 111 | \$503,274.00 |
| Salaries- Fringe benefits 113 | \$206,190.00 |
| Travel 220 | \$0.00 |
| Contractual Services 230 | \$104,556.00 |
| Supplies 240 | \$25,000.00 |
| Equipment 250 | \$0.00 |
| Drug Testing 271 | \$100.00 |
| Power 361 | \$23,000.00 |
| Telephone 363 | \$9,000.00 |
| Miscellaneous 290 | \$11,400.00 |
| Total Appropriation | \$882,520.00 |

2024 EXPENDITURES

| ACCOUNT DESCRIPTION | CATEGORY | AMOUNT |
|---------------------|----------|----------------------|
| Salary | 111 | \$ 524,526.75 |
| Benefits | 113 | \$ 224,904.72 |
| Travel | 220 | \$ 0.00 |
| Contractual | 230 | \$ 27,994.36 |
| Supplies & Material | 240 | \$ 8,196.26 |
| Office Equipment | 250 | \$ 1,080.00 |
| Drug Testing | 271 | \$ 0.00 |
| Misc | 290 | \$ 1,313.33 |
| Power | 361 | \$ 17,846.73 |
| Telephone | 363 | \$ 8,377.91 |
| TOTAL | | \$ 814,240.06 |

2024 Expenditures



VISIT OUR WEBSITE: WWW.CLB.GUAM.GOV

CLB STAFF

| | |
|-----------------------|-----------------------------|
| John P. Aguon | Executive Director |
| Maria D. Perez | Administrative Officer |
| Carmelita H. Santos | Administrative Assistant |
| Margaret O. Guerrero | Word Processing Sec. II |
| Veronica L. Fernandez | Administrative Aide |
| Geralynn B. Tennesen | Private Secretary |
| Nida Bailey | CLB Investigator Supervisor |
| Marcus Finona | CLB Investigator |
| Aaron Aragon | CLB Investigator |
| Andrew Mesa | CLB Investigator |



542 North Marine Corps Drive A
Tamuning, Guam 96913

Telephone: (671) 649-9676, 649-2211

BOARD MEMBERS

Bernard Benavente, Board Chairman

Rena Borja, Vice Chairwoman

Selina Ashland, Member

Matthew C. Cruz, Member

Vincent P. Arriola, Ex-Officio, DPW

Michele B. Santos, Ex-Officio, Rev & Tax

The National Association of State Contractors Licensing Agencies (NASCLA) recognizes the Contractors License Board as a longstanding member and the sole agency in Guam with membership.

NASCLA is a nonprofit organization whose purpose is to promote best practices and license uniformity for agencies that regulate the construction industry.

